

Welcome to our Winter edition!

There have been lots of exciting developments within the practice which have been enabling us to offer our patients a better experience.

Over recent months we have undergone extensive practice renovation with all six surgeries being completely refurbished and digital radiography available throughout, together with intraoral camera facility. In line with a request from our recent Satisfaction survey, our patients will now be able to see their radiographs on the wall-mounted monitors in each surgery. Also, we have expanded and added a new surgery to our practice.

Thank you very much for your patience with us while work was underway and also for the positive feedback you have given us on the improvements. We thought you might appreciate seeing some before and after pics!



A few months ago, we enjoyed hearing from many of you who took part in our annual patient satisfaction survey. As always, your opinion matters to us and we strive to take on board your valuable input. We were delighted that once again 100% of all patients surveyed are happy to recommend us as a practice to their friends and family. Here is a flavour of some of the comments we received...

'I feel that I have been very well looked after over the years and have complete confidence in the practice.'

'I like the dental surgery with the lay out, etc. The whole set up looks modern and fresh.'

'All round excellent service and preventative care and attention.'

'Best dentist I have ever seen, kind, informative, great with me and my young children. Thank you for being wonderful!'

'Love the improvements in the practice.'

Quality Care...

As healthcare professionals we are working to keep our knowledge and skills up to date with current thinking and development. To this end, we run regular in-house training sessions on various topics. These included our regular medical emergencies and CPR training with the whole team. This is obviously, in addition to our normal continuing professional development and pursuing our own personal dental interests.

...through prevention and aesthetic dentistry

NEW PATIENTS

We are currently accepting
Private Patients at the Practice.

Please phone to book an appointment. We also offer our patients the opportunity to join the Denplan treatment schemes (Membership conditions to be discussed with your dentist).

NEW YEAR, NEW YOU?

Tooth Whitening home kits at the exceptional value price of £225. The offer is back during January due to popular demand.

Please speak to your dentist for details or call us on 01189 813849.



Before



After

NHS FRIENDS AND FAMILY FEED BACK

Just a reminder about the nationwide NHS Friends and Family feedback scheme. It is an ongoing way of gauging patient opinion. We appreciate you taking the time to fill out the cards and the feedback that you have given, and thank you in advance for continuing to do so. We have received some very positive comments in the past year and we welcome all feedback as a means of highlighting ways we can constantly improve our levels of care and service.

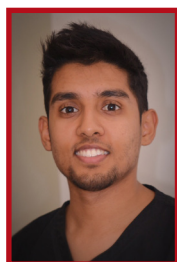
Alternative feedback forms are available for our private patients at the reception desk, and we very much welcome your feedback also. Thank you to all of you who have taken the time to write down your comments.)



Since our last edition of Tadley News, we are thrilled to welcome to the team Sanjit Nijjar who is taking care of our patients' gum treatment needs.

Sanjit qualified from Bristol University in 2005. She has worked as an associate for 12 years in private practice, corporate and mixed practice. Sanjit has a special interest in periodontics and cosmetic work.

She is a member of the British Society of Periodontology, and has completed the MJDF examination; a certificate in Aesthetic and Restorative dentistry (Smile Concepts) and an MSc in Dental Public Health from UCL. She is particularly skilled at working with nervous clients and aims to apply a patient-centred, holistic approach to clients health and well-being.



We have also welcomed Harish Haridas. He qualified from Liverpool University in 2015. He spent 12 months at the prestigious King's Dental Institute training in Restorative Dentistry and enjoys all aspects of Prosthodontics including composite bonding, bridges and dentures. He also has an ongoing interest in Oral Surgery having completed 12 months as an Oral & Maxillofacial Senior House Officer in Merseyside.

Harish ensures his clinical knowledge is up-to-date with the latest evidence-based techniques. He has also achieved a Diploma of Membership of the Faculty of Dental Surgery (MFDS) at the Royal College of Surgeons (Glasgow).

Sammy and Jennifer joined our nursing and reception team. They have both settled in quickly with us. We said goodbye to Clare who has moved away to be closer to her family. We wish her good luck.

As many of you are aware, Dr Holley semi-retired last year. He decided to fully retire from this month. I am sure you will all join us in wishing him and his wife, Helen, good luck and a happy retirement.

PRACTICE INFORMATION

Parking
We have off street parking at the practice

Opening Times
Mon - Fri: 8.30am - 5.30pm

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