

Tadley News

Issue 4 | Spring 2012



Welcome to our spring edition! We hope this newsletter gives you an insight as to what we have to offer you at our practice but first a word from our departing partner....

Dear Friends,



Our lives unfold and our worlds expand as we make choices. We are free to be happy, to be kind, to explore and to choose who are going to be our dentist. For the past 12 years, I have been honoured to be chosen by some of you as your dentist and being part of your lives. Now, I have made a choice to explore life outside of the dental surgery and entrust you to the capable care of my partners and colleagues. I have been invited to join a private health care insurance company and I have accepted the opportunity. Please do make the choice to brush your teeth twice a day and floss before you go to bed, because then the dentist has no choice but to give you the all clear!! That leaves you free to enjoy life, which is what we all want. Like my nurse teaches me: BE CONTENT.

With love and the very kindest wishes,

Gerard Norval.

...AND WE ARE PROUD TO ANNOUNCE THE ADDITION OF TWO NEW MEMBERS OF STAFF



Martin Murray

Welcome back Martin Murray!

It is a pleasure to be back at Tadley Dental Care after starting my career here 20 years ago. It is lovely to see so many old friends, colleagues and patients since I returned at the end of last year. I am delighted that the practice has flourished in my absence and continues to evolve into a superb healthcare facility for the North Hampshire area. One of the reasons for my return was the opportunity to set up a dental implantology service for the practice. Having completed the clinical training component of my masters' degree, under some of the country's leading implantologists at Bristol University, we are now putting those skills to use on our implant clinics here at the practice.

Dental implants can be used to replace anything from a single tooth to a complete missing set, with natural, cosmetic and solid teeth.



Jessica Lee

The Practice would also like to welcome **Jessica Lee**. She will be working on a part time basis including **Saturday mornings**. Jessica was awarded the National Course in Sedation in 2004. This enables us to bring a new service to the Dental Practice. She is also qualified to carry out Cosmetic Procedures including **Facial Rejuvenation**. Please contact the practice if you wish to discuss any of the procedures further.

If you would like to find out more about Dental Implants please see the reverse of the newsletter to find out

if they would be suitable for you, we are now offering a **FREE IMPLANT CONSULTATION** for new and regular patients. Please contact the surgery on 0118 981 3849 for more information.

CQC Inspection

The Care Quality Commission has started regulating primary dental care for NHS and Private services. We had our routine inspection carried out in February and we were found to be fully compliant with all outcomes reviewed, a full report is available at www.cqc.org.uk. Here you can see other patients comments about their treatment with us.

Quality Care...

...through prevention and aesthetic dentistry

Staff News

We are delighted that our Trainee Nurse, Zoe has successfully passed her National Dental Nurse Exams. This follows a year of hard work and studying at Queen Marys College in Basingstoke.

What is an implant?

An implant is a cylinder made of the metal titanium. It can be imagined as an artificial tooth root. Implants are available in different widths and lengths to enable them to be placed in different positions. There is a thread on the metal surface so that when it is placed there is no movement.

How does an implant work?

The titanium surface has unique properties that encourage new bone to grow onto the implant. Once this has occurred the implant is effectively locked into the jaw bone and is



very stable. A precision - made metal cylinder called an abutment can then be attached to the implant. Impressions are taken enabling crowns, bridges, or dentures to be supported.

If I have implants placed will I have to go without any teeth?

No. You should not have to be without teeth during the treatment. There are ways to replace teeth with temporary bridges or dentures while implants are healing.

School visit by our Therapist Corinne Porter

"Daneshill School in Hook invited me to join year 3J in a talk on teeth and healthy diet in March. There were approximately 30 students' aged 7-8 years who had been



learning about teeth, bones and diet in the previous school term. I refreshed the children's memories on the different types of human teeth, tooth structure and healthy diets. With the assistance of Practice Manager Rosa Diaz, I finished the lesson with a demonstration of the correct tooth brushing technique. I found the experience fun and rewarding, the children were all well behaved and keen to learn!"

New Patients

The practice currently has spaces available for new patients. If you have family and friends looking for a dentist then please pass on our number or tell them to browse the website www.tadleydentalcare.co.uk.

Patient Feedback



A practice survey was carried out in November 2011. We were very pleased with the results as we found there to be an improvement from those answered in 2010. We would like to thank many of you who took part in our latest survey and took the time to answer the questions. Your feedback is much

appreciated. We are happy to say that 99% of our patients think that the feeling engendered by their dentists is good or excellent from 98% in 2010. Also 98% of patients that took part in the survey think that the choice of treatment is good or excellent, which was 96% in 2010. **For more details please see our website.**

Practice Information

Parking

We have off street parking at the practice

Opening Times

Mon - Fri: 8.30am - 5.30pm
Sat: 9.00am - 12.30pm

Follow us on Facebook

Tadley Dental Care is now part of the social network revolution! Why don't you take a look at our page on Facebook-Tadley Dental Care, or follow the link from our website homepage to see the latest news and offers from the practice.



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DENTAL CARE

New Church Road, Tadley, Hampshire RG26 4HN
Tel : 0118 981 3849

Fax: 0118 981 05 63 Email: info@tadleydentalcare.co.uk
www.tadleydentalcare.co.uk

PLEASE NOTE THAT WE ARE NOW OPEN SATURDAY MORNINGS 9.00am - 1.00pm